

# Austin-Bergstrom International Airport www.austintexas.gov/airport

General Info (24-hrs a day) Lost and Found

512/530-ABIA

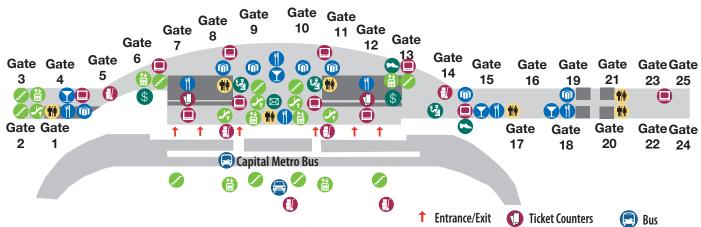
Airport Paging (24-hrs a day) Airport Parking Info (24-hrs a day) 512/530-PAGE (7243) 512/530-ABIA (2242)











Airport Address:

**Austin-Bergstrom International Airport** 

**Barbara Jordan Terminal** 3600 Presidential Blvd. Austin, Texas 78719

**Parking Garage** 

Rental Cars Only (Level 3)

Restrooms

Elevators

**Stairs** 

Flight Information

Rental Cars

Security

**Retail Stores** 

Postal Box/Stamps

**Coctail lounges** 

**Escalators** Baggage Carts

Shoe Shine Booths

Restaurants



**ABIA On-Airport Parking** 3600 Presidential Blvd., Austin 512/530-3300 www.austintexas.gov/department/airport-parking

The Parking Spot 1600 Hwy 71 E, Austin 512/385-9343 www.theparkingspot.com

Airport Fast Park 2300 Spirit of Texas Dr., Austin 512/385-8877 www.airportfastpark.com

#### **Future Plans & Major Construction**

Austin-Bergstrom International Airport continues to plan for the future, and we are ever assessing our City's growth trends and projections. This planning takes into consideration the needs created for airport facilities by the various levels of passengers flowing in and out every year. This includes parking, roadways and other supporting facilities as well as the terminal and airfield themselves.

There will be approximately 55,000 square feet added to the terminal as part of the East Terminal Infill. By connecting the East ticket lobby to the concourse around Gate 5, it improves passenger flow in the terminal. This project also includes a new security checkpoint with 10 lanes. Construction begins in 2013 and prepares the way for future terminal expansion, with completion scheduled for 2015.

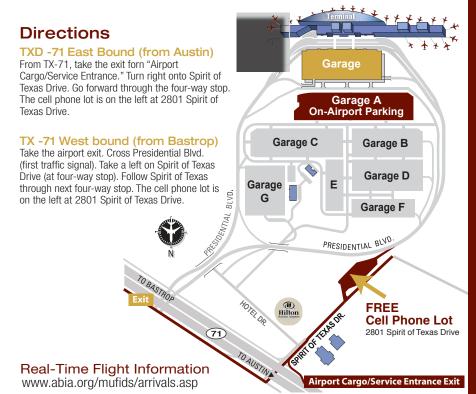
Future plans for the terminal include expanding the concourse on the east end by about six gates. This depends on variables such as annual passenger traffic and current gate usage.

CONRAC (Consolidated Rental Car Facility) consolidates car rental operations into one area and adds 900 more parking spaces for customers. The CONRAC building will be a multi-story garage, and is part of a 1.6 million sq. ft. parking complex. This \$1.5 million dollar construction project addresses passenger growth and demand.

New public parking will be available on the first floor of the CONRAC facility, as well as the third floor of the existing parking garage, which is currently occupied by the rental car companies. The project increases efficiency by providing ready rental-car return spaces, and quick turn-around areas with vehicle fueling, cleaning and storage facilities. This reduces the need to ferry vehicles back and forth between the terminal and remote service centers. This in turn reduces fuel consumption, vehicle exhaust, and traffic on Presidential Boulevard. All told, the new consolidated rental car facility will reduce carbon dioxide emissions by 400 tons annually. Austin Commercial, a local firm, is working with DWA Architects to construct the facility.

#### FREE Cell Phone Lot

Featuring Real-Time Flight Information Monitors



## **Airlines**

Non-Stop Service to over 30 Destinations

#### Airline Gate

AirTran (subsidiary of Southwest Airlines) 800/247-8726

Gate 5

Alaska Airlines

www.airtran.com

Gate 5 800/252-7522

www.alaskaair.com

Allegiant Air 702/505-8888 www.allegiantair.com Beginning, October 31st

American Airlines

Gates 13, 14,15, 17

800/433-7300 www.aa.com

**Delta Airlines** 

Gates 3, 5, 6

800/221-1212 www.delta.com

**Frontier Airlines** 

Gate 24

800/432-1359

www.frontierairlines.com

JetBlue Airways

Gate 19

800/538-2583

www.ietblue.com

**Southwest Airlines** 

Gates 7 to 12

800/435-9792

www.southwest.com

**United Airlines** Gates 16,18, 22, 23, 25

800/241-6522 www.united.com

**US Airways** 

Gate 20

800/428-4322 www.usairways.com

Virgin America 877/359-8474

Gate 21

www.virginamerica.com

# Capital MetroRail www.capmetro.org/metrorail

E-Mail: customer.service@capmetro.org • GO Line: 512/474-1200 • Customer Comments: 512/385-0190 TDD: 512/385-5872 (service for persons with hearing impairments) • Lost and Found: 512/389-7454 Information Center/Ticket & Pass sales 512/389-7475 • Job Line: 512/389-7450









Capital MetroRail offers passenger rail service weekdays between the City of Leander and downtown Austin. Whether you are commuting to work, heading to school or just having fun, MetroRail is the comfortable and reliable way to get there.

MetroRail's sleek trains offer comfort and style, providing you with high-back seats, bicycle hooks, overhead racks, and free Wi-Fi connections. Climb aboard and use your time on the train to do what you want to do: enjoy the scenery, read, catch up with a friend or surf the web.

#### **Tickets and Passes**

Single Ride tickets can only be purchased at the ticket vending machines located at each rail station. These tickets are valid for two hours from purchase on the train and rail connector buses.

MetroRail regional passes can be purchased online at capmetro.org, at the Transit Store at 323 Congress, at all participating retail outlets and from the ticket vending machines located at MetroRail stations. Passes purchased in advance must be validated at a rail station validator on the rail platform before boarding the train

#### **Capital MetroRail Fares**

MetroRail is divided into two fare zones. The zone boundary is between the Kramer and Howard Station. If your trip crosses the zone boundary you pay the regional, two-zone fare.

#### **Single Ride Tickets** (one-way)

Zones	One Zone	All
Normal Rate	\$1.00	\$2.75
Reduced Fair*	\$0.50	\$1.35

#### **Regional Passes**

Reduced Fair\*

Day Pass Normal Rate Reduced Fair*	\$2.00 \$1.00	\$5.50 \$2.75
<b>7 Day Pass</b> Normal Rate Reduced Fair*	\$9.00 \$4.50	\$20.00 \$10.00
31-Day Pass Normal Rate	\$30.00	\$64.00

\$15.00

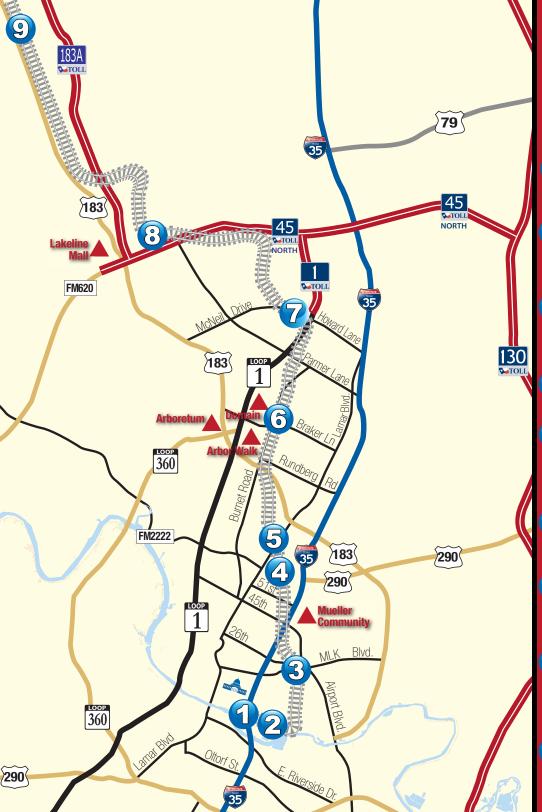
\$32.00

#### \*Reduced Fair

Reduced fares are available to those issued a Capital Metro Reduced Fare ID: seniors 65 and over, Medicare card holders and people with disabilities. MetroAccess riders may ride at the reduced price with their MetroAccess ID, and students 6-18 and active and reserve military personnel ride at the reduced price with a valid school or military ID.

#### **No Charge**

University of Texas and Austin Community College students, faculty and staff ride at no charge through separate paid agreements between Capital Metro and those educational institutions. City of Austin employees also ride at no charge through a similar agreement. Law enforcement, fire and military personnel in uniform, and children under six (when accompanied by an adult) also ride at no charge.



## The Stations

Capital MetroRail has nine stations between Leander and Downtown Austin. All stations are accessible and feature canopies, information displays and ticket vending machines. Leander, Lakeline and Howard Stations offer free Park &

- **Downtown** 401 E. 4th Street
- The Downtown Station is conveniently located outside the Austin Convention Center on 4th Street between Neches & Trinity.
- Plaza Saltillo 412 Comal Street

The Plaza Saltillo is located in East Austin among a diverse, culturally rich area with an eclectic mix of small businesses, artists, and new enterprises.

MLK Jr. - 1719 Alexander Ave.

MLK, Jr. Station is the main rail stop serving the University of Texas by offering direct shuttle service to the campus and the State Capitol complex.

Highland - 6420 ½ Airport Blvd.

The Highland Station is located along Airport Blvd. just south of Highland Mall Blvd.

Crestview-6920 North Lamar Blvd.

Crestview Station is located west of Lamar between Justin and St. John's Ave. and serves nearby neighborhoods and businesses. The station is adjacent to Midtown Commons, a transit oriented development.

Kramer - 2427 ½ Kramer Lane

Kramer Station is located next to Kramer Lane east of Burnet Road near the Domain Shopping Center and other employers.

**Howard** – 3710 West Howard Lane

The Howard Station is conveniently located at the southwest corner of Howard Lane & MoPac with easy access from all directions. Howard Station offers 200 parking spaces.

Lakeline - 13625 Lyndhurst Blvd.

Lakeline Station is the northernmost Metro-Rail stop in the Austin city limits. The station serves commuters from northwest Austin and surrounding communities. Lakeline Station offers 500 parking spaces.

Leander – 800 N. US 183

The Leander Station is the northernmost stop on the Red Line. The station offers 600 parking spaces.

# Turnpike System

TXTag - Loop 1, SH-45 N, SH-45 SE, SH-130 Customer Service 888/468-9824

www.txtag.org

Central Texas Regional Mobility Authority - 183A Toll, 290 Toll
Customer Service 888/811-4565

www.paytexastoll.com









## TxTag www.txtag.org

With an electronic TxTag sticker on your windshield, you can pay tolls without stopping at a toll booth or digging for

change. As you enter or exit the toll road, a device above the road reads a signal from the microchip inside your tag and automatically deducts the toll from your pre-paid TxTag account.

#### Where to Get a TxTag?

#### • Online:

When you order your TxTag online, it will be mailed to your home within 3-4 business days. When it arrives, it is already activated and ready for immediate installation. Go to **www.txtag.org** to fill out the online application to receive your TxTag.

#### • Mail:

You may also download and print the application for a TxTag at www.txtag.org. Mail your completed application to:

TxTag Customer Service Center, 12719 Burnet Road, Austin, TX 78727

#### TxTag Customer Service Center:

You can also sign up for your TxTag at the TxTag Customer Service Center, where cash, check, money order, and credit card payments are accepted.

Only TxTag is accepted as payment at the Mainline Plaza/Lakeline Mall Dr. location. There are no cash toll booths. Drivers with a TxTag account receive a 10% discount off the cost of tolls on Austin area roads. The Dallas TollTag and Houston EZ TAG are accepted on Austin area toll roads, and drivers with those electronic toll tags also will receive a 10% discount.

## LOOP 1

## The MoPac Improvement Project

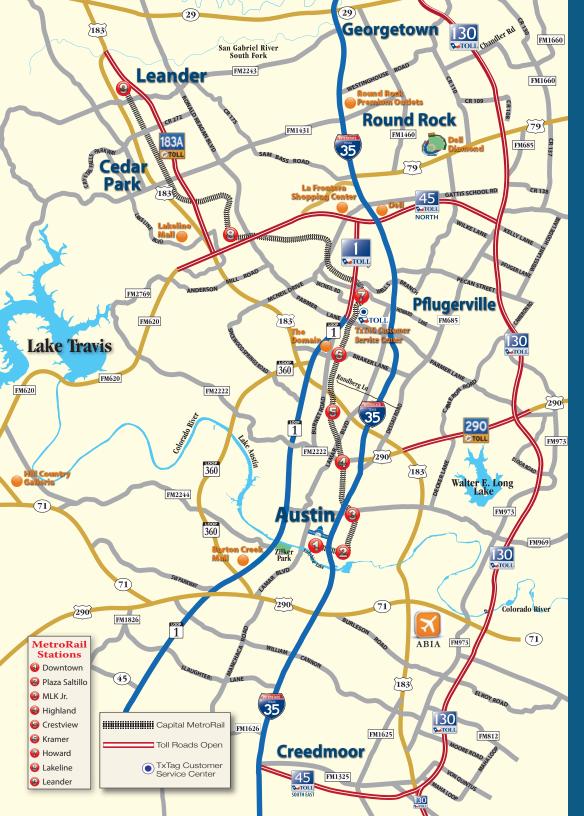
MoPac is one of Austin's most important arteries, serving as a key route to downtown and points beyond. The primary alternative to Interstate 35, more than 180,000 cars and trucks travel through downtown each day. But in recent years, MoPac has begun to look more like a parking lot than an expressway, and increasing mobility hasn't been easy. As traffic congestion has increased on MoPac, adjacent neighborhoods have become increasingly affected by cut-through traffic and noise.

## MoPac Express Lanes Slated for Construction in the Fall of 2013

The Central Texas Regional Mobility Authority is building Express Lanes on north MoPac from Lady Bird Lake to Parmer Lane. The contractor is currently designing the project and plans to begin construction by fall 2013. In addition to the Express Lanes, the MoPac Improvement Project will include aesthetic enhancements, bicycle and pedestrian improvements, plus the construction of sound walls to mitigate roadway noise. The Express Lanes will be constructed within the existing property limits, so no property acquisition will be necessary.

The toll lanes (express lanes) would be dynamic, meaning the tolls would fluctuate depending on the speed of the traffic — as the number of vehicles in the toll lanes increases and traffic slows, the tolls would rise to discourage more drivers from entering those lanes keeping the express lanes moving.

A precise construction schedule is not yet available, but the project should be complete by late 2015. The Mobility Authority has included incentives in the construction contract to encourage CH2M HILL to finish sooner, if possible. Much of the construction work will occur at night. The



## Toll Roads

130 State Highway 130
The SH 130 toll road is the fast,

a bypass around Austin traffic or a quicker way to the airport, SH 130 is about getting where you're going faster and with a lot less stress. In the fall of 2012, the remaining 41 miles of the SH 130 toll road opened and provides more relief from traffic congestion for motorists traveling between Austin and San Antonio.To improve mobility and relieve congestion on I-35 and other major transportation facilities within the Austin-San Antonio corridor.

State Highway 45 North

SH 45 North is approximately 13 miles long, extending from Ridgeline Boulevard west of U.S. 183 eastward to SH 130. It connects with major interchanges at U.S. 183, Loop 1, I-35 & SH 130.

Loop 1

The Loop 1 extension is approximately three miles long from Parmer Lane to SH 45 North. It is a six-lane divided roadway with limited frontage roads.

✓ State Highway 45 Southeast

SH 45 Southeast is a 7.4-mile (11.9 km), tolled segment southeast of Austin, near Creedmoor, Texas. Roughly paralleling Farm to Market Road 1327, it is a four-lane, controlled-access facility that links SH 130 and US 183 to Interstate 35 north of Buda, Texas. It completes the SH 45 eastern bypass loop around the Austin metropolitan area.

183A 183A

183A is an 11.6-mile toll road operated by the Central Texas Regional Mobility Authority. It extends from northwest Austin through Cedar Park and Leander in northwest Williamson County. The Mobility Authority accelerated development of the northern extension of 183A. On April 6, 2012, the 5-mile, 183A Northern Extension opened to traffic

Manor Expressway

Manor Expressway will be a 6.2-mile limited-access toll road with three lanes in each direction. It is being constructed in an expanded median of US 290 and will extend from US 183 to east of Parmer Lane. The existing US 290 will be widened and will remain non-tolled. The project will open in phases that began in late 2012 with full completion in 2014.

# Getting Street Section of the Robert Street Section of the Rober











#### MetroBus / MetroRail

Capital Metro's bus routes connect downtown to all parts of Austin. You can go multimodal by bringing your bike on board or riding a MetroBus to a MetroBail station and taking the Red Line into downtown. The MetroRail Red Line is a 26-mile line offering comfortable and reliable service between the City of Leander and downtown Austin. Single rides start at \$1 and daily, weekly and monthly unlimited ride passes are available. Buy tickets, see schedules and maps and plan your trip at Capital Metro's website www.capmetro.org. You can also buy passes at most area grocery stores.

See more information on MetroRail on Pages 3 & 4.

#### Park & Ride

If your nearest bus stop isn't within walking distance, drive to one of Capital Metro's many Park and Ride lots throughout the Austin metro area. Service from most locations is frequent during rush hour and is non-stop or has limited stops. Find a Park & Ride near you at: www.capmetro.org/planner/default.aspx

#### Car Sharing

Car sharing services allow you to use cars on an as-needed basis, whether you're just going to a meeting down the road or heading going to a doctor's appointment across town. They're ideal for downtown visitors, rail commuters, and anyone else who wants to bypass the drive-and-park hassle. Both car2go and Zipcar allow members to access cars in cities outside of Austin, too.

See more information on Zipcar on page 9 and car2go on page 10.

#### Bike Downtown

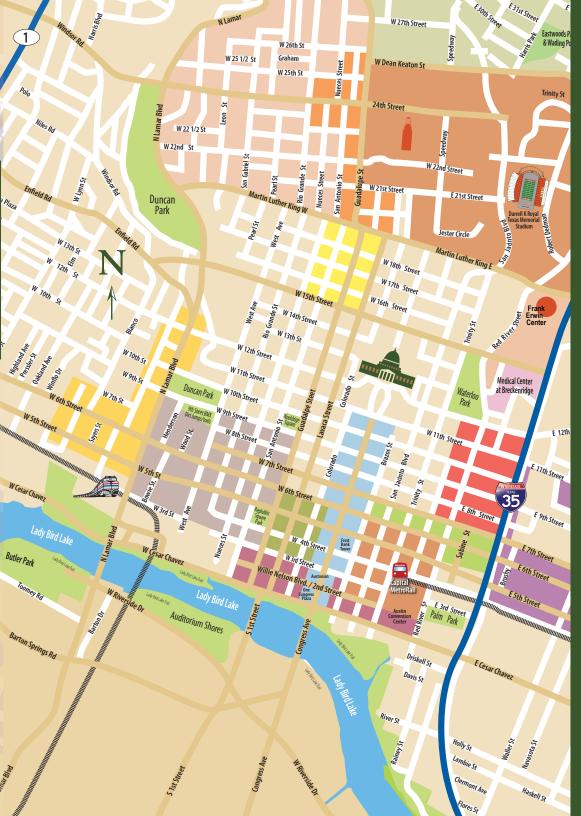
The City of Austin's Bicycle Route Map (www.austintexas.gov/service/bicycle-route-map) shows routes throughout the city and can help you choose the safest and most convenient route to get to downtown without any congestion. Pick up a physical copy at any local bike shop. If you don't want to ride all the way to downtown. Whether you ride your bike from home or bring it on the bus or train, bicycling is a great way to zip around downtown without having to worry about parking. Remember that cyclists must obey all traffic laws applicable to vehicle operators. Austin has a helmet law for children ages 17 and under but not for adults.

#### **Taxis**

Taxis abound downtown during the evening hours. During the day, hotel taxi stands are the fastest places to catch a cab.

#### **Pedicabs**

You'll see pedicabs throughout downtown, especially in the entertainment districts of E. 6th Street, the Warehouse District and W. 6th Street. Drivers are fully licensed by the City of Austin. Rates vary – be sure to ask your driver about the price per rider or per trip before hopping in.



## arking

#### **Garage Parking**

Garage parking rates, hours and allowed length of stay vary by location. Outside of special events, rates are typically at least \$5. Many garages prohibit overnight parking – be sure to note each garage's policy.

Parking Map: http://goo.gl/u9gzu

#### **Metered Parking**

During the hours below, metered parking costs \$1 per hour and is limited to 3 hours. Metered parking is free during the hours not listed. Meters take MasterCard, Visa, debit cards or coins.

#### **Meter Hours:**

Between Cesar Chavez and 10th Street, and between IH-35 & Lamar Blvd. Monday-Wednesday: 8am-6pm Thursday & Friday: 8am-Midnight Saturdays: 11am-Midnight

#### Other Meters:

Monday through Saturday: 8am - 6pm

#### **ParkMe**

A free APP (iPhone & Android) from ParkMe can help you find real-time parking availability in the form of "heat maps" that show the most likely availability for parking on a block-by-block basis. www.parkme.com

#### **Valet Parking**

Many businesses offer valet parking for the convenience of their customers. Valet parking rates are roughly the same as garage parking rates, with the added bonus of convenience and quicker access to your destination. Hours of operation vary by station — double check these with your attendant.

Valet parking benefits everyone who comes downtown. Each night, using two or three on-street parking spaces, valets can receive dozes of cars and move them into garages, many of which are not open to the general public. Without the valets, those same on-street spaces might serve four or five vehicles.

# zipcar

## wheels when you want them

Email: info@zipcar.com Phone: 1/866-4ZIPCAR

107 E 10th St. • Austin, TX 78701 512/291-7278 - (hours: 9am to 5pm)



Zipcar just launched in Austin with a broad range of 40 vehicles, including hybrids, hatchbacks, sedans, SUVs and pickup trucks. Vehicles will be conveniently located throughout

Hourly Cost

scan QR to download

downtown Austin and on the University of Texas at Austin's main campus and west campus. With this launch, Austin officially becomes Zipcar's 18th major metropolitan market.

More information is available at www.zipcar.com/austin

Information deemed reliable, but not guaranteed. Subject to change.

**Driving Plan** When you join

Annual fee Monthly commitment None Drive as much or as little as you want Application fee (one-time) Driving discount None

When you drive Hourly rates

Daily rates

Annual fee

from \$69

What's Included

Gas • Insurance • 180 free miles

The most popular plan for new members and first time car sharers. Simply put, you pay as you go. This might be the right plan for you if you think you'll zip at least a couple times a month.

Key Plan Details No monthly commitment Pay as you go

**Extra Value Plans** 

When you join

Annual fee None Monthly commitment Pre-Pay \$50 About 8 hours of pre-paid

Application fee (one-time) Driving discount 10%

When you drive

from \$9.75 Hourly/Daily rates from \$8.78 Daily rates from \$62.10

What's Included

Gas • Insurance • 180 free miles

These plans are for frequent drivers and people using Zipcars as a primary mode of transportation. There are four monthly commitment amount options of \$50. \$75, \$125, and \$250. Simply put, you save more if you drive more.

**Key Plan Details** No monthly commitment Pav as vou go Annual fee



# Great Idea for a Great City www.car2go.com

# Car Sharing 2.0

Austin thrives on a spirit of energy, innovation and just plain fun. And here's an innovation that fits the Austin lifestyle as perfectly as live music or a jog around the lake. It's a downtown mobility concept that makes traditional car rental seem so yesterday. car2go Austin is simple and easy.

Downtown Austin is one of the most vital, exciting and inviting urban environments anywhere. And in that spirit, Austin thinkers, entrepreneurs and city leaders are constantly coming up with new ideas and plans that make an "on-demand" car sharing concept especially valuable. car2go's extensive operating area and its intelligently networked parking system provide the ideal all-in-one solution. car2go membership is an easy, affordable, efficient way to connect with the energy of our great city. It's a perfect way to get where you want to go, and have fun while you're at it.

Now you can skip the hassles of car ownership or conventional car rental. With car2go, all it takes is a low, one-time membership fee and you're set to roll. Whether you're up for a quick shopping trip or a drive out to the hill country or Lake Travis, car2go is just what it sounds like - a car to go.

You can reserve a car ahead of time, or simply pick one up spontaneously at dozens of convenient locations all over downtown Austin. Walk up to one of the distinctive blue and white smart for two car's, press and hold your member card to the card reader at the windshield, check it over and go. Your credit/debit card will be billed only for the amount of time you use the car, calculated down to the minute. When you're done, simply park the car back within the operating area and the car2go Austin service team takes care of the rest. Parking, refueling, cleaning, and all other services are all included.





### Car2Go

800 West 5th Street #100B Austin, TX 78703 Office: 512/480-0813

Customer Call Center: 877/488-4224 Questions, Assistance, Feedback 24/7, 365 days a year





iPhone APP



Android APF

### Prices to Go....

One Time Registration Fee	\$35.00	plus tax
Per minute	38¢	plus tax
Per hour maximum	\$13.99	plus tax
Per day maximum	\$72.99	plus tax
Per mile after 150 miles	45¢	plus tax

Information deemed reliable, but not guaranteed. Pricing subject to change. Please see website for any additional rate information.

per rental

# Declare your Independence We live here, work here and invest here. Independence Title Austin Business Journal's Number One Title Company! Independence Title This content is provided free to the public on our website at www.IndependenceTitle.com and is not conditioned on the referral of title

Explore www.IndependenceTitle.com